

Local Hospital Advocates



- ▶ Armstrong Hospital
(724) 543-8125
- ▶ Beaver Valley Hospital
(724) 773-4800
- ▶ Butler Memorial
(724) 283-6666
ext 4342
- ▶ Indiana Regional
(724) 357-7280
- ▶ Meadville Medical Center
(814) 333-5580
- ▶ Clarion Hospital
(814) 226-9500
- ▶ Jameson Health System
(724) 658-9001
- ▶ Sharon Regional Hospital
(724) 983-3800
Ask for Paula Ceeka
- ▶ UPMC—Northwest
(814) 676-7154
- ▶ WPIC - 412-246-5202



COMMUNITY HEALTH CONNECTIONS

120 Hollywood Dr., Suite 201

Butler, PA 16001

Phone: (724) 283-0990

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Ensuring Safe Hospital Stays



Your Role in the Hospital

What to take to the Hospital



- ▶ Comfort or personal items that may make a person feel safe

- ▶ Special utensils for eating, helmets, or braces



- ▶ Communication Devices

- ▶ Emergency Information



- ▶ A list of likes and dislikes, and the best way to approach the person

Tips for Hospital Stays



- ▶ Have a designated person at the agency communicate with the hospital—make sure hospital has contact information for that person

- ▶ Ask for a Social Services consult to start planning for discharge
- ▶ The designated agency staff will communicate information to the person's team
- ▶ Take current medication list
- ▶ Give hospital documentation about guardianships and Do Not Resuscitate orders
- ▶ Communicate with hospital about ambulation and communication needs

Agency Rights

If an agency believes that the person being discharged cannot be cared for safely at home due to medical condition, regulation, or agency policy then the agency has the right to refuse discharge

The hospital must provide medications for the person upon discharge until the prescription can be filled



Building Relationships and Advocacy



- ▶ One of the most important things you can do for a person in the hospital is to create a positive relationship between the person and the hospital staff.
- ▶ Introduce yourself to the nurse
- ▶ The hospital staff may know about the syndrome the person has; you may offer additional information
- ▶ If the person is unable to advocate or communicate for him/herself you must advocate for him/her. If the person is exhibiting signs of discomfort or distress, communicate that to the nurse
- ▶ If you believe that the person requires additional advocacy, please contact the Patient Advocacy office. A list of phone numbers for patient advocates in local hospitals is on the back of the brochure.

